Five-Year Financial Sustainability Action Plan

Kamwene Water User Association

Aalto-yliopisto
Aalto-universitetet
Aalto University

YEAR 1
Focus on Revenue Collection

1. Penalizing those with illegal connections
2. Planning the construction of sedimentation tank
3. Buying and installing meters
4. Identifying the business model and delivery option according to the WASREB Guidelines
5. _____
6. _____
7. Consider the need and possibility to replace old and damaged pipes

YEAR 2
Collaborate and Sensitize

8. Patrol of line and sensitization
9. Collaborating with other stakeholders
10. Applying for funds / loans if needed
11. Operationalization of the delivery option
12. Revising Financial Sustainability Action Plan
13. _____
14. Acquiring an automated billing system
15. Proactive response to maintenance needs

YEAR 3
Technical Improvement

16. Monitoring the water quality and improving transparency with customers
17. _____
18. _____
19. Plan the construction of additional storage tanks
20. Acquire knowledge on licensing requirements
21. Initiate regular performance monitoring

YEAR 4
Expand and Consider Licensing

22. _____
23. _____
24. Plan and source funds for bottling plant to increase revenue collection
25. Becoming a licensed Water Service Provider
26. Creating a Financial Sustainability Action Plan
27. _____
28. _____

YEAR 5
Plan for the Future